COLTISHALL and SPIXWORTH MEDICAL PRACTICES

Issue 3. January. **Patient Participation Group News**

It is some time since the Medical Practice carried out a patient survey, and as there have been several changes of late within both surgeries the Patient Participation Group (PPG) in association with the surgeries management have compiled a 'Patient Survey'. The Editors of the Marlpit have very kindly inserted it in this month's edition. This is a genuine attempt to try and ensure we make the very best use of the resources we have to offer the care you want. It is completely anonymous and when completed can be dropped of at either surgery's reception, Coltishall Pharmacy and Coltishall Post Office. Please help us to help you.

Social Services.
You might not know that the Social Services are offering a free consultation at the Coltishall Surgery to provide advice and information about the services that are available such as:-
Equipment and adaptations.
Services to support people living at home.
Residential Placements.
Services for carers.
Day Services.
Surgeries will be held on the 3rd Friday of every month between 9.30 am until 12.30pm, except in January when it will be held on 27th January. Appointments can be made by ringing the Coltishall surgery reception.

Hearing Aid Clinics.
Norfolk Hearing Support Services hold a clinic on the first Friday every other month at Coltishall Surgery. They provide advice, support and practical help with your NHS hearing aids this could include fault finding, re-tubing and general advice to ensure your hearing aid is working for you. They are not equipped to carry out hearing tests, inspect or diagnose problems with your ears for which you must see your doctor. Appointments can be made by ringing the Coltishall surgery reception. The mobile unit will next be at Spixworth Village Hall on 6th January 2012.